

# Say It Like a Leader

Assertive, Respectful, Clear

Leadership lives in language. Use these go-to phrases when the stakes are high and your voice matters.

## Advocating for a Patient:

- I'm concerned this may impact patient safety. Can we take a closer look?
- I want to clarify the plan so I can be sure we're providing the safest care.
- Let's talk through this together — I want to make sure we're aligned.

## Addressing Conflict or Confusion:

- I'm not comfortable with how that played out — can we talk it through?
- I don't want this to fester. Can we circle back and clear the air?
- Help me understand your perspective so we can move forward.

## Setting Boundaries or Saying No:

- I want to help, but I'm at capacity right now.
- That's not something I can safely take on today.
- Let me check my other responsibilities before I commit.

## Team Building & Support:

- I noticed you handled that really well — just wanted to say so.
- How are you doing after that shift? Want to debrief?
- We've got this. Let's support each other and keep moving.